

CSB SPECIALTY SOFTWARE, INC
SUPPORT

In order to make contacting us as convenient for you as possible we offer the following support options:

If you need to speak with us **directly and immediately**, please call one of the following numbers:

803-227-0774

803-392-0922 (Local in the Aiken Area)

Please use these numbers for **all calls** regardless of the day or hour. If we are tied up on other lines, which should not happen very often, your call should be forwarded to our answering system. If you are forwarded to the answering system please leave your name, office name, location, and complete telephone number along with a brief description of the issue you are calling about. We will return your call as soon as possible.

If you have a question, comment or other concern that does not require immediate attention, you can email us at the following address:

csbsupport@csbsoftware.com

We will either send you a response by email or if it is something you want us to call you about, we will call you as soon as possible or at the time you specify in your email.

Please note that utilizing the email option when your need is not immediate will help us provide better support to you and our other customers. **BUT, our goal is to be there when you need us so please do not hesitate to call with questions, comments and concerns! If at anytime you experience a problem with the availability of technical support, please let me know so I can resolve your concern.**

Thank you for your business and support